Thermo-chiller Support Guide

The peace of mind around the world
The names of countries listed in each area are alphabetically indexed.

1. Brazil
2. Mexico
3. U.S.A.
4. Austria
5. France
6. Germany
7. Italy
8. Netherlands
9. Russia
10. Spain/Portugal
11. Turkey
12. U.K.
13. China
14. Hong Kong
15. Indonesia
16. Japan
17. Korea
18. Malaysia
19. Philippines
20. Singapore
21. Taiwan
22. Thailand

SMC’s Thermo-chiller Global Network
The names of countries listed in each area are alphabetically indexed.

North, Central and South America

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Europe

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SMC’s Thermo-chiller Service Network in America

The Americas Zone supports customer requirements with more than 60 sales branches, 7 local production facilities and over 2,000 employees. Additional distribution provides support to Central/South America as well as the Caribbean region. With this network, they offer customer requirements for specials, application assistance and local product provision. They also provide assistance in education on pneumatics by using a training kit and/or materials. SMC cooperates closely with Japanese companies in America to responsibly provide all possible services.

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   SMC Corporation of America ............................................. Page 6
Brazil

SMC Pneumáticos do Brasil Ltda.

Address
Av. Piraporinha, 777 Barro Planalto, São Bernardo do Campo São Paulo, Brazil ZIP : 09891-001

Phone
+55-11-4802-0777

Fax
+55-11-4802-0685

Contact
Fábio Trocoletto ℹ️ ftrocoletto@smcbr.com.br
Franco Batista ℹ️ fbatista@smcbr.com.br

URL
http://www.smcbr.com.br

Introduction of technical support system

- Chillers support team
- 01 Sales/Application Engineer
- 01 Technical Support Engineer
- Assistance technical room
- 02 Technical Engineer
- Trained by SMC Japan Team

Partner company

- Provides 24 hours support
- Well experience in refrigeration and maintenance of chillers and air dryers.
- Trained by SMC Japan and supported by SMC Brazil.

Smart Chiller

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<tr>
<th>Region</th>
<th>Sales engineer</th>
<th>Chiller repair room</th>
<th>Product &amp; part provide</th>
<th>Maintenance</th>
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<th>Product &amp; part provide</th>
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<td>Brazil</td>
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Thermo-chiller Support Guide | North, Central and South America

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SMC cooperates closely with Japanese companies in America to responsibly provide all possible services.

SMC’s Thermo-chiller Service Network in America
Mexico
SMC Corporation (Mexico), S.A. de C.V.

Address: Carr. Silao-Trejo K.M. 2.5 S/N Predio San Jose del Durazno C.P. 36100, Silao, Gto. Mexico
Phone: +52-472-72-2-55-00
Fax: +52-472-72-2-59-44
Contact: Jose Luis Martinez jmartinez@smcmx.com.mx
        Edy Ricardo Guillen eguillen@smcmx.com.mx
        Shigetada Takada stakada@smcmx.com.mx
URL: http://www.smc.com.mx

Introduction of technical support system

Warehouse
Stock of chillers and spare parts

Sales Engineering
Support for the salesman in the analysis of the application and select the right product.

Training
Offer training of operation and troubleshooting

Local Support
Sales Branches: Monterrey, Mexico, Guanajuato, Ciudad Juarez, Tijuana

<table>
<thead>
<tr>
<th>Region</th>
<th>Sales engineer</th>
<th>Chiller repair room</th>
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<td>H.O. SMC MX</td>
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<td>Branches</td>
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Notes: Chiller repair room: Only diagnostic and changing of spare parts except refrigeration circuit. Maintenance: Is provided by our partner company

Partner company

- 24/7 365 days a year.
- Services and projects “turnkey” fully guaranteed.
- Certified Professional Service.
- Emergent Care Services → 365 days a year.
- Expert advice.

| H.Q Reysap |
| REYSAP INDUSTRIAS |
| CAMPAMENTO MINERA |

Phone: (444) 8206940 / 8206974 / 7992239 / 7992241
Contact: reysap@prodigy.net.mx
URL: www.reysap.com.mx
U.S.A.
SMC Corporation of America

Address 10100 SMC Blvd. Noblesville IN 46060, U.S.A.
Phone +1-317-899-4440
Fax +1-317-899-0819
Contact Customer Service 1-800-762-7621 insidesupport@smcusa.com
Technical Support (714) 669-0266 tce@smcaeg.zendesk.com
URL http://www.smcusa.com

Introduction of technical support system

Warranty Service
Warranty service is performed at the SMC US service center in Noblesville Indiana.

Non-Warranty Service
Regional service partners can be recommended on as needed bases once troubleshooting has been performed by SMC US.
Please call or e-mail SMC US at (714) 669-0266, or tce@smcaeg.zendesk.com for assistance.

<table>
<thead>
<tr>
<th>Region</th>
<th>Sales engineer</th>
<th>Chiller repair room</th>
<th>Product &amp; part provide</th>
<th>Maintenance</th>
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<tr>
<td></td>
<td>Part exchange</td>
<td>Refrigeration circuit repair</td>
<td>Partner company</td>
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<tr>
<td>North America</td>
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●: Possible —: Not possible
By means of our service system in Europe and Africa, SMC offers its products and services in 46 countries. Through our extensive sales network, SMC provides excellent levels of customer services.

The major production facilities in Germany, United Kingdom and Italy, the European Central Warehouse (ECW), and local subsidiaries that manufacture simple special order products empower us to meet the demands of all of our customers anywhere in Europe. As well, we have founded the European Technical Centre (ETC) in the United Kingdom.

Approximately 60 engineers from eight countries, including Japan, are stationed there to work on customers’ projects. Communication at the Centre is conducted smoothly in not only English but also in other languages, thereby building solid business partnerships across Europe and Africa.
SMC Pneumatik GmbH (Austria)

Address | Girakstrasse 8, 2100 Korneuburg, Austria
Phone    | +43 (0) 2262-62280-8160
Fax      | +43 (0) 2262-62285
Contact  | Chiller Support
         | chiller@smc.at
URL      | http://www.smc.at

Introduction of technical support system

<table>
<thead>
<tr>
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SMC Pneumatique SA

Address | 1, Boulevard de Strasbourg, Parc Gustave Eiffel Bussy Saint Georges F-77607 Marne La Vallee Cedex 3, France
Phone    | +33-1-6476-1000
Fax      | +33-1-6476-1010
Contact  | Sébastien ARENILLAS Electronics Industry Manager
         | sarenillas@smc-france.fr
         | Thierry d’ANGELO (Chiller Specialist)
         | tdangelo@smc-france.fr

Introduction of technical support system

- More than 200 employees with customer service support, engineers, technical support and sales force.

<table>
<thead>
<tr>
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<tr>
<td>France</td>
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Partner company

40-30
- Maintenance and repair of micro & nano equipment
- Training
- Engineering
- Spare center
- Technical staff: 220 employees
- Qualified by SMC Japan in 2015
Germany

SMC Pneumatik GmbH

<table>
<thead>
<tr>
<th>Address</th>
<th>Boschring 13-15, 63329 Egelsbach, Germany</th>
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<tbody>
<tr>
<td>Phone</td>
<td>+49-6103/402-0</td>
</tr>
<tr>
<td>Fax</td>
<td>+49-6103/402-139</td>
</tr>
<tr>
<td>Contact</td>
<td>☐ <a href="http://www.smc.de">www.smc.de</a> <a href="mailto:info@smc.de">info@smc.de</a></td>
</tr>
<tr>
<td></td>
<td>☐ <a href="mailto:qds@smc.de">qds@smc.de</a></td>
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<tr>
<td></td>
<td>☐ Service and repair</td>
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<tr>
<td>URL</td>
<td><a href="http://www.smc-pneumatik.de">http://www.smc-pneumatik.de</a></td>
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Introduction of technical support system

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<td>☐ (Partner company)</td>
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Partner company

Sachsen-Kälte GmbH (Refrigeration circuit repair)

<table>
<thead>
<tr>
<th>Address</th>
<th>Marie-Curie-Straße 2 01139 Dresden</th>
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<tbody>
<tr>
<td>Phone</td>
<td>0351 8491682</td>
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</table>
Italy

SMC Italia S.p.A.

Address  Via Garibaldi 62, 20061 Carugate, (Milano), Italy
Phone  +39-2-9271.1
Fax  +39-2-9271360
Contact  imaintenanceservice@smcitalia.it
URL  http://www.smcitalia.it

Introduction of technical support system

- The Italian Thermoproducts Team is composed by 4 people:
  Davide Lanotte, Project Leader;
  Maurizio Candela, Technical Support Engineer;
  Nicole Mazzette & Chiara Panista, Product Specialists.

- SMC Italy has decided to use external partners (Service Points) displaced in different areas to
guarantee a quick aftersales assistance. The external companies are some of our main “Air House
Distributors”, they have the licenses, the tools, the people and the capability to provide this kind of
service to every customers on SMC’s chillers and dryers.

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<tr>
<td>Italy</td>
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<td>Refrigeration circuit maintenance just through service point with national license.</td>
<td>● Service Points</td>
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</table>

*: Possible  ---: Not possible

Service Network (group of Service Points)

Italian Service Network

AIR BONAITA S.R.L.
Phone  (+39)0362/574143
Contact  info@airbonaita.it

EFFE-EMME S.N.C.
Phone  (+39)0577/632228
Contact  info@effeemme-ac.it

AIR CENTER S.R.L.
Phone  (+39)080/3720022
Contact  aircenter@aircentersrl.it

F.F.T.A.F.LLI FRIGERIO TECNOLOGIA APPLICATA
Phone  (+39)0363/314142
Contact  info@flli-frigerio.it

BAGLIONI S.R.L.
Phone  (+39)0571/930021
Contact  info@baglioniligal.srl.it

FAC S.N.C.
Phone  (+39)030/661689
Contact  acariacompressa@gmail.com

C.R.C. S.N.C.
Phone  (+39)011/621269
Contact  info@crc-compressori.com

FIBO S.R.L.
Phone  (+39)051/725466
Contact  service@fibosrl.com

CENTRO COMPRESSORI
Phone  (+39)0421/74388
Contact  info@centrocompressori.it

FIMO S.P.A.
Phone  (+39)0536/877811
Contact  service@fimospa.it

COMPRESSORI D.G.M. S.R.L.
Phone  (+39)0444/551123
Contact  info@dgenergy.com

T.S.A. S.R.L.
Phone  (+39)039-9217296
Contact  info@tsasrl.net
**Netherlands**

**SMC Pneumatics B.V.**

<table>
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<td>✦</td>
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**Address**
De Ruyterkade 120 1011 AB Amsterdam, the Netherlands

**Phone**
+31-20-531 88 88

**Fax**
+31-20-531 88 80

**Contact**
Kees van Kampen  📥 Chillumertsupport@smcpneumatics.nl
Jeroen Slot

**URL**
http://www.smcpneumatics.nl

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**Introduction of technical support system**

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**Russia**

**SMC Pneumatics LLC.**

**Address**
Business center, building 3, 15 Kondratjevskij prospect, St. Petersburg, Russia, 195197

**Phone**
+7-(812) 718-5445

**Fax**
+7-(812) 718-5449

**Contact**
support@smcru.com

**URL**
http://www.smc-pneumatik.ru

**Partner company**
We have partners in most big cities in Russia.

We provide only basic support to our partners since we cannot solve problems with refrigerant circuit ourselves.

When customer requires repair we can always find our partner for chiller support as close as possible to chiller location.

Our major partners are:
- ArcticaService (Moscow)
- PiterHolod (Saint-Petersburg)
- TechnoHolod (Ekaterinburg)
Russia

SMC Pneumatik LLC.

Address: Business center, building 3, 15 Kondratjevskij prospect, St. Petersburg, Russia, 195197

Phone: +7-(812) 718-5445

Fax: +7-(812) 718-5449

Contact: support@smcru.com

URL: http://www.smc-pneumatik.ru

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Partner company

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- We provide only basic support to our partners since we cannot solve problems with refrigerant circuit ourselves.
- When customer requires repair we can always find our partner for chiller support as close as possible to chiller location.
- Our major partners are:
  - ArcticaService (Moscow)
  - PiterHolod (Saint-Petersburg)
  - TechnoHolod (Ekaterinburg)
Spain/Portugal
SMC España S.A.

Address
Zuazobidea 14, 01015 Vitoria, Spain

Phone
+34-902-255 255

Fax
+34-945-184 510

Contact
Roberto Martínez de Lafuente rmartine@smc.smces.es
José Ramón Pérez jperezbe@smc.smces.es

URL
http://www.smces.es

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Partner company

IPARFRIO
● Industrial and commercial cooling service
● 4 Branches in Spain (North and Centre)  ● 24h/365d

CRUPLA TÉCNICA FRIGORÍFICA
● Fluid refrigeration focused company  ● Barcelona Area (North East)
● Extensive experience in refrigeration systems
● Certification and legalization of refrigeration installations

SUMINISTROS NEUMATICOS ISPA
● Murcia Area (SouthEast)
● SMC distributor (pneumatics, dryers, chillers)
● Repairs chillers and dryers

CALIZ BUADES MONZONIS ASOCIADOS, S.L. (CBM)
● Valencia area (East)
● Chiller repair centre for Valencia and East area

FRS (Fernando Rosario Sousa, Lda)
● Portugal area (1 location)  ● Dryers and chillers distributor
### Turkey

**SMC Pnömatik A.Ş. - Halkalı Merkez**

<table>
<thead>
<tr>
<th>Address</th>
<th>Mahallesi, Basın Ekspres Yolu Capital Tower No:9 Kat:11 Kucukcekmece-Istanbul.</th>
</tr>
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<tbody>
<tr>
<td>Phone</td>
<td>+9(0) 212 489 04 40</td>
</tr>
<tr>
<td>Fax</td>
<td>+9(0) 212 489 04 37</td>
</tr>
<tr>
<td>Contact</td>
<td>GSM: +9(0) 542 352 12 82 (Chiller Hot line) <a href="mailto:teknikdestek@smcpnomatik.com.tr">teknikdestek@smcpnomatik.com.tr</a></td>
</tr>
<tr>
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<td><a href="http://www.smcpnomatik.com.tr">http://www.smcpnomatik.com.tr</a></td>
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**Introduction of technical support system**

- Chiller installation and commissioning
- On-site/off site diagnose
- Ready stock support of chiller and spare parts
- Sample (loan, trial) chiller units
- Hands on training for chillers
- Demo Van truck with chillers for demonstration

<table>
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United Kingdom
SMC Pneumatics (U.K.) Ltd.

Address | Vincent Avenue, Crownhill, Milton Keynes, Buckinghamshire MK8 0AN, United Kingdom
Phone   | +44-0845-121-5122
Fax     | +44-01908 555064
Contact| Chiller Support | chillersupport@smcpneumatics.co.uk
        | Sales Engineering Group | technical@smcpneumatics.co.uk
URL    | http://www.smcpneumatics.co.uk

Introduction of technical support system

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Partner company

Daikin Applied Service
- Fully skilled HVAC services team
- National coverage
- 24/7 maintenance support
- Trained and supported by SMC UK

Daikin Applied Service – Southern office
Address | 40-41 Questor Estate Pearsons Way Darford Kent, DA1 1JN

Daikin Applied Service – Midlands office
Address | Radclyffe House 66-68 Hagley Road Birmingham, B16 8PF

Daikin Applied Service – Northern Office
Address | Bassington Lane Industrial Estate Cramlington Northumberland NE23 8AF

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SMC’s Thermo-chiller Service Network in Asia

- China
  - SMC (China) Co., Ltd.
  - SMC Pneumatics (Guangzhou) Ltd.
- Hong Kong
  - SMC Pneumatics (Hong Kong) Ltd.
- Indonesia
  - PT. SMC Pneumatics Indonesia
- Japan
  - SMC Corporation
- Korea
  - SMC Pneumatics Korea Co., Ltd.
- Malaysia
- Philippines
  - Shoketsu SMC Corporation
- Singapore
  - SMC Pneumatics (S.E.A.) Pte. Ltd.
- Taiwan
  - SMC Pneumatics (Taiwan) Co., Ltd.
- Thailand
  - SMC (Thailand) Ltd.
SMC’s Asia service network includes 12 local subsidiaries, 10 production facilities, more than 120 sales offices, and about 2,200 staff members, and covers 25 countries and regions including ASEAN countries, Asian NIES, Australia and New Zealand, and 2 of 4 BRIC countries—India and China. Support for countries such as Indonesia, Israel, and Saudi Arabia are taken care of by major local distributors that work closely with SMC Japan. SMC established a reliable support system for users operating in Asia/Oceania.

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# China <Beijing and Shanghai Area>

**SMC (China) Co., Ltd.**

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<tr>
<th>Region</th>
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<th>Chiller repair room</th>
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**Address**  
A2, XingSheng Street, BDA, Beijing, 100176 P.R. China

**Phone**  
+86-(010) 67885566

**Fax**  
+86-(010) 67881837

**Contact**  
- Wubing  
  wubing@smc.com.cn
- Chentong  
  chentong@smc.com.cn
- Weizheng  
  weizheng@smc.com.cn

**URL**  
http://www.smc.com.cn

---

# China <Guangzhou Area>

**SMC Pneumatics (Guangzhou) Ltd.**

<table>
<thead>
<tr>
<th>Region</th>
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**Address**  
2, Dongming Road 3, Science Park Guangzhou Hi-Tech Industrial Development Zone, Guangzhou, P.R. China

**Phone**  
+86-(020) 28397668

**Fax**  
+86-(020) 28397669

**Contact**  
- Chen Peien  
  technicalsupport@smcgz.com.cn

**URL**  
http://www.smcgz.com.cn

---
### Hong Kong

**SMC Pneumatics (Hong Kong) Ltd.**

**Address**  
29/F, Clifford Centre, 778-784 Cheung Sha Wan Road, Kowloon, Hong Kong, China

**Phone**  
+852-2744-0121

**Fax**  
+852-2785-1314

**Contact**  
Peter Chow  
[smchk@smchk.com.hk](mailto:smchk@smchk.com.hk)

**URL**  

**Introduction of technical support system**

<table>
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### Indonesia

**PT. SMC Pneumatics Indonesia**

**Address**  
EJIP Industrial Park Plot 6J-1 Cikarang Selatan – Bekasi  
17550 Indonesia

**Phone**  
+62-(0) 21897-1123

**Fax**  
+62-(0) 21897-0517

**Contact**  
Iwan Kurniawan  
[iwan.k@smcid.co.id](mailto:iwan.k@smcid.co.id)

**URL**  
[http://www.smcid.co.id](http://www.smcid.co.id)

**Introduction of technical support system**

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### Japan

**SMC Corporation**

**Address**
Akihabara UDX 15F, 4-14-1, Sotokanda, Chiyoda-ku, Tokyo, Japan

**Phone**
+81-(03) 5207-8271

**Fax**
+81-(03) 5298-5361

**Contact**
Kensuke Negoro  negoro.kensuke@smcjpn.co.jp
Masakazu Mitani  mitani@smcjpn.co.jp
Jin Ichinose  ichinose@smcjpn.co.jp

**URL**
http://www.smcworld.com

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**Introduction of technical support system**

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### Korea

**SMC Pneumatics Korea Co., Ltd.**

**Address**
18-3 Yeouido-dong, Scout B/D 8F, Yeongdeungpo-gu, Seoul, 150-914, Korea

**Phone**
+82-(02) 3219-0700

**Fax**
+82-(02) 3219-0702

**Contact**
Eom Ick Han  chiller@smckorea.co.kr

**URL**
http://www.smckorea.co.kr

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**Introduction of technical support system**

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- Available — Not available
Malaysia

Address  Lot 36, Jalan Delima 1/1, Subang Hi-Tech Industrial Park, Batu Tiga, 47500 Subang Jaya, Selangor, Malaysia
Phone     +60-(03) 56350590
Fax       +60-(03) 56350602
Contact   Sales  Eddie Tee Choon Chin  sales@smcmy.com.my
          URL    eddieter-pg@smcmy.com.my

Introduction of technical support system
- Local engineering team to support on chiller installation and commissioning
- Local engineering team to support on site or off site trouble shooting of chiller
- Ready stock of HRS chiller spare parts in Malaysia HQ main store
- Chiller Basic Knowledge and Basic Periodical Maintenance Knowledge Training by engineering department
- HRS Chiller trial unit program for customer

<table>
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For Central Region and Southern Region
HI-TECH VACUUM SERVICES (M) SDN BHD (571407-M)

Address  No. 52, Jalan Industri USJ 1/1, Taman Perindustrian USJ 1, 47600 Subang Jaya, Selangor, Malaysia.
Phone     +60-(0)3 8024 8140, 8024 2097, 8023 3858 (Japanese Speaker)
Fax       +60-(0)3 8024 2143, 8024 7026
URL       www.htvsm.com  htvacuum@htvsm.com
Service Scope  Off site troubleshooting, Periodical maintenance service, Repair & replace of parts
Service Hour   Monday to Friday, 9 am to 5 pm
Contact      NG KS  +6012-3882262  nks@htvsm.com

For Northern Region
United BC Team Sdn Bhd

Address  No. 12, Jalan Kedidi 2, Sungai Ara,11900, Penang, Malaysia
Phone     +604 642 1680
Fax       +604 641 1680
URL       www.ubct.com.my  info@ubct.com.my
Technical Support  SMC Japan Chiller Service Partner,
                   Naigai Tec Japan (URL: www.naigaitec.co.jp)
Service Scope   Periodical maintenance service, Repair & replace of parts.
Service Hour    Monday to Friday, 9 am to 5 pm
Contact        BC Tan  +6012-438 1680  bctan@ubct.com.my

Partner company

For Central Region and Southern Region
HI-TECH VACUUM SERVICES (M) SDN BHD (571407-M)

Address  No. 52, Jalan Industri USJ 1/1, Taman Perindustrian USJ 1, 47600 Subang Jaya, Selangor, Malaysia.
Phone     +60-(0)3 8024 8140, 8024 2097, 8023 3858 (Japanese Speaker)
Fax       +60-(0)3 8024 2143, 8024 7026
URL       www.htvsm.com  htvacuum@htvsm.com
Service Scope  Off site troubleshooting, Periodical maintenance service, Repair & replace of parts
Service Hour   Monday to Friday, 9 am to 5 pm
Contact      NG KS  +6012-3882262  nks@htvsm.com

For Northern Region
United BC Team Sdn Bhd

Address  No. 12, Jalan Kedidi 2, Sungai Ara,11900, Penang, Malaysia
Phone     +604 642 1680
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Technical Support  SMC Japan Chiller Service Partner,
                   Naigai Tec Japan (URL: www.naigaitec.co.jp)
Service Scope   Periodical maintenance service, Repair & replace of parts.
Service Hour    Monday to Friday, 9 am to 5 pm
Contact        BC Tan  +6012-438 1680  bctan@ubct.com.my
Philippines

Shoketsu SMC Corporation

Address | Building 7, Don Mariano Lim Industrial Complex, Alabang-Zapote Road, Almanza, Las Piñas City, Philippines 1740
---|---
Phone | +63-(02) 809-0565
Fax | +63-(02) 809-0586
Contact | Dennet Lino  dennet.lino@shoketsu-smc.com.ph
          | Reano Lopez  rey.lopez@shoketsu-smc.com.ph
URL | http://www.shoketsu-smc.com.ph

Introduction of technical support system

- Total employee: 50
- Engineering & Technical Staff: 7

<table>
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Singapore

SMC Pneumatics (S.E.A.) Pte. Ltd. (Sales subsidiary)

Address | 33, Tuas Avenue 8, Singapore 639251
---|---
Phone | +65-6861-0888
Fax | +65-6861-1899
Contact | Chiller service  service@smcsing.com.sg
          | URL | http://www.smcsing.com.sg

Introduction of technical support system

- Chiller installation and commissioning
- On-site/Off-site diagnose and repair
- Ready stock support of chiller and spare parts
- Complimentary chiller trial unit evaluation
- Technical inquiry help line: 65-6854 9153

<table>
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Partner company

Compitek Corporation Pte Ltd
Address | 4 Changi North Street 1 Hermes-Epitek Centre, Singapore 498816

Switer Engineering (FE) Pte Ltd
Address | 1003 Toa Payoh Industrial Park #06-1519, Singapore 319075
Phone | 65-6256 2900

Crest Technology Pte Ltd
Address | 2 Loyang Lane #02-02, Singapore 508913
Phone | 65-6546 4811
## Taiwan

**SMC Pneumatics (Taiwan) Co., Ltd.**

Address  
No.9, Ningsia E. 4th St., Situn District, Taizhong City, Taiwan

Phone  
+886-(04) 2315-0851

Fax  
+886-(04) 2315-7163

Contact  
Hsinchu: C.L.Chang  
P.C.Tsai  
Taichung: C.Y.Luo  
Y.C.Chen  

URL  
http://www.smc.com.tw

### Introduction of technical support system

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## Thailand

**SMC (Thailand) Ltd.**

Address  
134/6 Moo 5, Tiwanon Road, Bangkadi Amphur, Muang, Patumthani 12000, Thailand

Phone  
+66-2019-5656

Fax  
+66-2501-2937

Contact  
Sukhom  
Krisada  

URL  
http://www.smcthai.co.th

### Introduction of technical support system

**Service Center**

1. Lamphun, Northern of Thailand
2. Nakhon Ratchasima, North-Eastern of Thailand
3. Pathum Thani, (Head Office) Central of Thailand

<table>
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<th>Region</th>
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