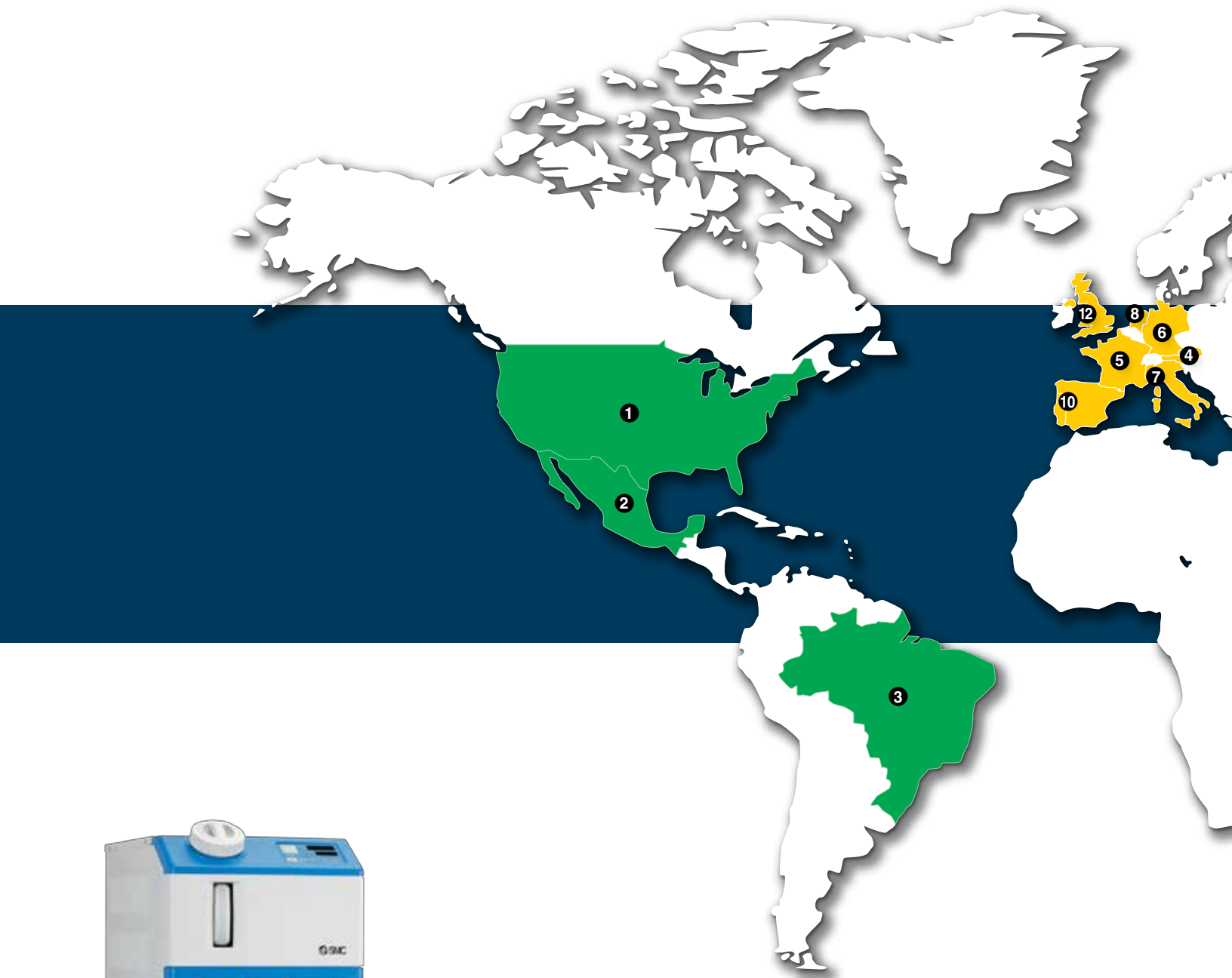


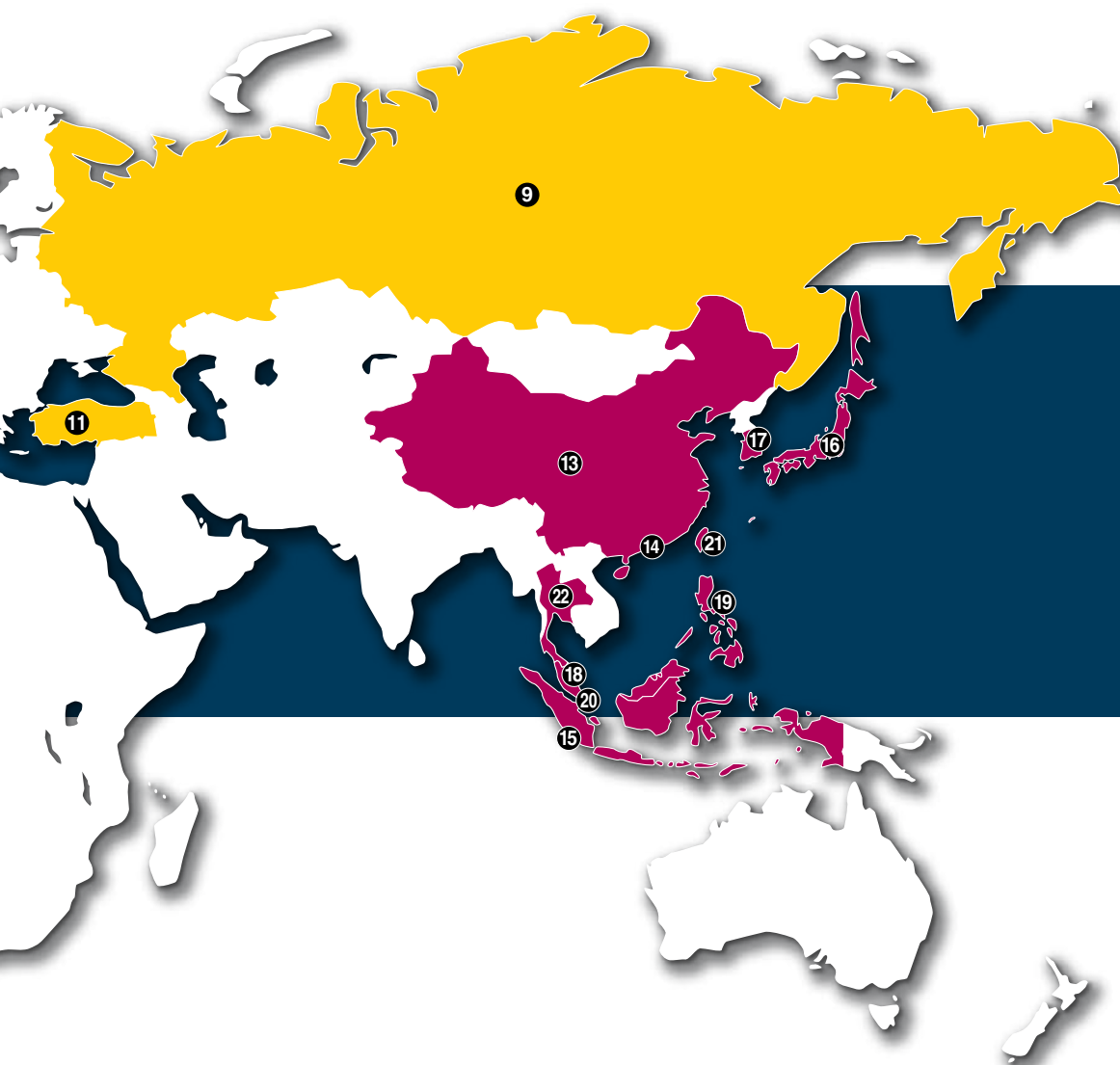
Thermo-chiller Support Guide

The peace of mind around the world














SMC's Thermo-chiller Global Network













North, Central and South America

- ①  **Brazil** Page 4
- ②  **Mexico** Page 5
- ③  **U.S.A.** Page 6

Europe

- ④  **Austria** Page 8
- ⑤  **France** Page 8
- ⑥  **Germany** Page 9
- ⑦  **Italy** Page 10
- ⑧  **Netherlands** Page 11
- ⑨  **Russia** Page 12
- ⑩  **Spain/Portugal** Page 13
- ⑪  **Turkey** Page 14
- ⑫  **U.K.** Page 15

Asia

- ⑬  **China** Page 17
- ⑭  **Hong Kong** Page 18
- ⑮  **Indonesia** Page 18
- ⑯  **Japan** Page 19
- ⑰  **Korea** Page 19
- ⑱  **Malaysia** Page 20
- ⑲  **Philippines** Page 21
- ⑳  **Singapore** Page 21
- ㉑  **Taiwan** Page 22
- ㉒  **Thailand** Page 22

* The names of countries listed in each area are alphabetically indexed.

SMC's Thermo-chiller Service Network in **America**

The Americas Zone supports customer requirements with more than 60 sales branches, 7 local production facilities and over 2,000 employees.

Additional distribution provides support to Central/South America as well as the Caribbean region. With this network, they offer customer requirements for specials, application assistance and local product provision. They also provide assistance in education on pneumatics by using a training kit and/or materials.

SMC cooperates closely with Japanese companies in America to responsibly provide all possible services.



INDEX



① **Brazil**

SMC Pneumáticos do Brasil Ltda. Page 4



② **Mexico**

SMC Corporation (Mexico), S.A. de C.V. Page 5



③ **U.S.A.**

SMC Corporation of America Page 6



Brazil

SMC Pneumáticos do Brasil Ltda.

Address Av. Piraporinha, 777 Barro Planalto, São Bernardo do Campo São Paulo, Brazil ZIP : 09891-001

Phone +55-11-4802-0777

Fax +55-11-4802-0685

Contact **Fábio Trocoletto** ✉ ftrocoletto@smcbr.com.br
Franco Batista ✉ fbatista@smcbr.com.br

URL <http://www.smcbr.com.br>

Introduction of technical support system

- Chillers support team
- 01 Sales/Application Engineer
- 01 Technical Support Engineer
- Assistance technical room
- 02 Technical Engineer
- Trained by SMC Japan Team

Partner company

- Provides 24 hours support
- Well experience in refrigeration and maintenance of chillers and air dryers.
- Trained by SMC Japan and supported by SMC Brazil.

Smart Chiller

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
Brazil	●	●	●	●	●	●

●: Possible —: Not possible



Andrear Refrigeração

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
Brazil	—	●	●	●	●	●

●: Possible —: Not possible



Schuermann

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
Brazil	●	●	●	●	●	●

●: Possible —: Not possible



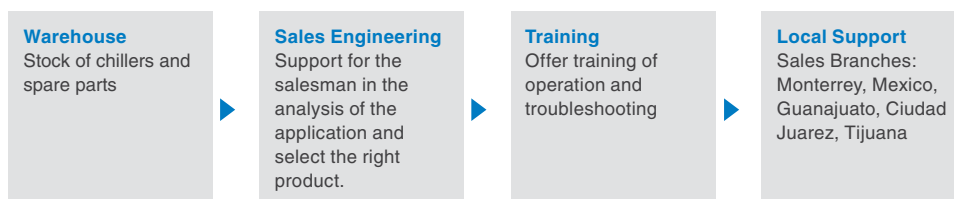


Mexico

SMC Corporation (Mexico), S.A. de C.V.

Address	Carr. Silao-Trejo K.M. 2.5 S/N Predio San Jose del Durazno C.P. 36100, Silao, Gto. Mexico		
Phone	+52-472-72-2-55-00		
Fax	+52-472-72-2-59-44		
Contact	Jose Luis Martinez	✉	jmartinez@smcmx.com.mx
	Edy Ricardo Guillen	✉	eguillen@smcmx.com.mx
	Shigetada Takada	✉	stakada@smcmx.com.mx
URL	http://www.smc.com.mx		

Introduction of technical support system



Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
H.Q. SMC MX	●	●	●	●		●
Branches	●	—	●	●		●

●: Possible —: Not possible

Notes

Chiller repair room: Only diagnostic and changing of spare parts except refrigeration circuit.
Maintenance: Is provided by our partner company

Partner company

- 24/7 365 days a year.
- Services and projects “turnkey” fully guaranteed.
- Certified Professional Service.
- Emergent Care Services → 365 days a year.
- Expert advice.
- Personalized attention.
- Extensive workshops equipped.



H.Q. Reysap

REYSAP INDUSTRIAS

CAMPAMENTO MINERA

Phone + (444) 8206940 / 8206974 / 7992239 / 7992241
Contact ✉ reysap@prodigy.net.mx
URL www.reysap.com.mx



SMC US Repair Facility

U.S.A.

SMC Corporation of America

Address	10100 SMC Blvd. Noblesville IN 46060, U.S.A.		
Phone	+1-317-899-4440		
Fax	+1-317-899-0819		
Contact	Customer Service		
	☎ 1-800-762-7621	✉	insidesupport@smcusa.com
	Technical Support		
	☎ (714) 669-0266	✉	tce@smcaeg.zendesk.com
URL	http://www.smcusa.com		

Introduction of technical support system

Warranty Service

Warranty service is performed at the SMC US service center in Noblesville Indiana.

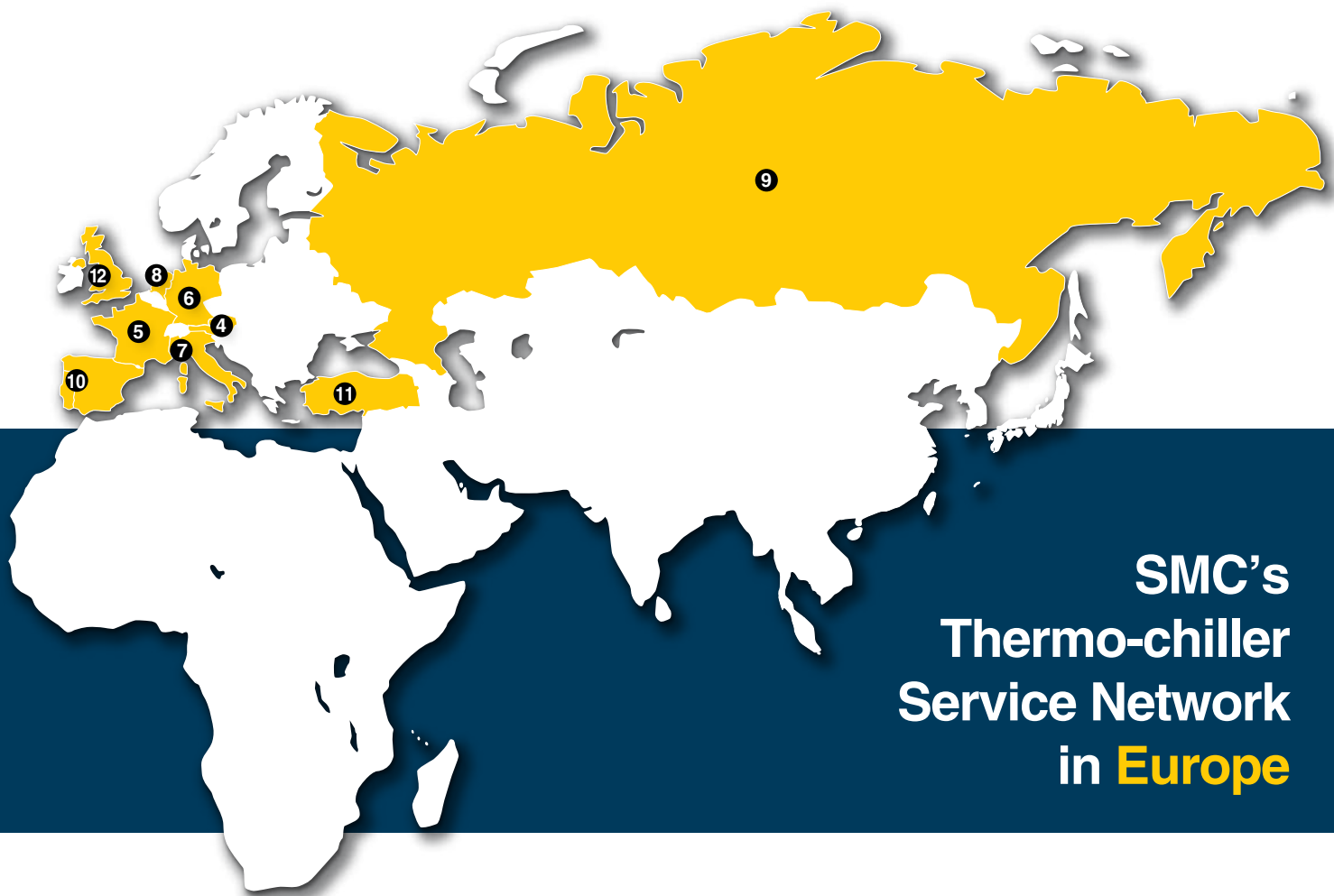
Non-Warranty Service

Regional service partners can be recommended on as needed bases once troubleshooting has been performed by SMC US.

Please call or e-mail SMC US at (714) 669-0266, or tce@smcaeg.zendesk.com for assistance.










Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
North America	●	●	●	●	●	●

●: Possible —: Not possible



SMC's Thermo-chiller Service Network in Europe

INDEX

	④ Austria SMC Pneumatik GmbH (Austria).....	Page 8
	⑤ France SMC Pneumatique SA	Page 8
	⑥ Germany SMC Pneumatik GmbH	Page 9
	⑦ Italy SMC Italia S.p.A.	Page 10
	⑧ Netherlands SMC Pneumatics B.V.	Page 11
	⑨ Russia SMC Pneumatik LLC.	Page 12
	⑩ Spain/Portugal SMC España S.A.	Page 13
	⑪ Turkey SMC Pnömatik A.Ş. - Halkalı Merkez...	Page 14
	⑫ U.K. SMC Pneumatics (U.K.) Ltd.	Page 15

By means of our service system in Europe and Africa, SMC offers its products and services in 46 countries. Through our extensive sales network, SMC provides excellent levels of customer services.

The major production facilities in Germany, United Kingdom and Italy, the European Central Warehouse (ECW), and local subsidiaries that manufacture simple special order products empower us to meet the demands of all of our customers anywhere in Europe.

As well, we have founded the European Technical Centre (ETC) in the United Kingdom.

Approximately 60 engineers from eight countries, including Japan, are stationed there to work on customers' projects. Communication at the Centre is conducted smoothly in not only English but also in other languages, thereby building solid business partnerships across Europe and Africa.



Austria

SMC Pneumatik GmbH (Austria)

Address	Girakstrasse 8, 2100 Korneuburg, Austria
Phone	+43 (0) 2262-62280-8160
Fax	+43 (0) 2262-62285
Contact	Chiller Support ✉ chiller@smc.at
URL	http://www.smc.at

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
Austria&CEE	●	●	●	●	●	—

●: Possible —: Not possible



France

SMC Pneumatique SA

Address	1, Boulevard de Strasbourg, Parc Gustave Eiffel Bussy Saint Georges F-77607 Marne La Vallee Cedex 3, France
Phone	+33-1-6476-1000
Fax	+33-1-6476-1010
Contact	Sébastien ARENILLAS Electronics Industry Manager ✉ sarenillas@smc-france.fr Thierry d'ANGELO (Chiller Specialist) ✉ tdangelo@smc-france.fr
URL	http://www.smc-france.fr



Logistic & spare



Showroom

Introduction of technical support system

- More than 200 employees with customer service support, engineers, technical support and sales force.

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
France	●	●	●	●	●	●

●: Possible —: Not possible

Partner company

40-30

- Maintenance and repair of micro & nano equipment
- Training
- Engineering
- Spare center
- Technical staff: 220 employees
- Qualified by SMC Japan in 2015





Germany

SMC Pneumatik GmbH

Address | Boschring 13-15, 63329 Egelsbach, Germany
Phone | +49-6103/402-0
Fax | +49-6103/402-139
Contact | ✉ www.smc.de info@smc.de
Service and repair
 ✉ qds@smc.de
Technical support
 ☎ +49 (0) 6103 402-402 ✉ chillersupport@smc.de
URL | <http://www.smc-pneumatik.de>



Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
Germany	●	●	●	●	● (Partner company)	●

●: Possible —: Not possible

Partner company

Sachsen-Kälte GmbH (Refrigeration circuit repair)

Address | Marie-Curie-Straße 2 01139 Dresden
Phone | 0351 8491682





Italy

SMC Italia S.p.A.

Address	Via Garibaldi 62, 20061 Carugate, (Milano), Italy
Phone	+39-2-9271.1
Fax	+39-2-9271360
Contact	✉ itmaintenanceservice@smcitalia.it
URL	http://www.smcitalia.it

Introduction of technical support system

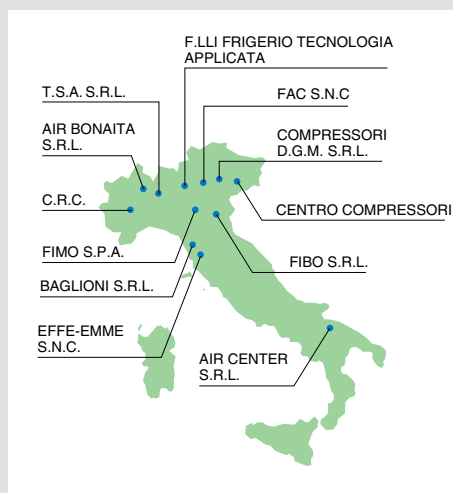
- The Italian Thermoproducts Team is composed by 4 people:
Davide Lanotte, Project Leader;
Maurizio Candela, Technical Support Engineer;
Nicole Mazzette & Chiara Panista, Product Specialists.
- SMC Italy has decided to use external partners (Service Points) displaced in different areas to guarantee a quick aftersales assistance. The external companies are some of our main "Air House Distributors", they have the licenses, the tools, the people and the capability to provide this kind of service to every customers on SMC's chillers and dryers.

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
Italy	●	●	●	● Part's stock by SMC and service point as well	● Refrigeration circuit maintenance just through service point with national license.	● Service Points

●: Possible —: Not possible

Service Network (group of Service Points)

Italian Service Network



AIR BONAITA S.R.L.

Phone (+39)0362/574143
Contact ✉ info@airbonaita.it

EFFE-EMME S.N.C.

Phone (+39)0577/632228
Contact ✉ info@effeemme-ac.it

AIR CENTER S.R.L.

Phone (+39)080/3720022
Contact ✉ aircenter@aircentersrl.it

F.F.T.A.F.LLI FRIGERIO TECNOLOGIA APPLICATA

Phone (+39)0363/314142
Contact ✉ info@flli-frigerio.it

BAGLIONI S.R.L.

Phone (+39)0571/930021
Contact ✉ info@baglioniclimate.it

FAC S.N.C.

Phone (+39)030/661689
Contact ✉ facariacompressa@gmail.com

C.R.C. S.N.C.

Phone (+39)011/621269
Contact ✉ info@crc-compressori.com

FIBO S.R.L.

Phone (+39)051/725466
Contact ✉ service@fibosrl.com

CENTRO COMPRESSORI

Phone (+39)0421/74388
Contact ✉ info@centrocompressori.it

FIMO S.P.A.

Phone (+39)0536/877811
Contact ✉ service@fimospa.it

COMPRESSORI D.G.M. S.R.L.

Phone (+39)0444/551123
Contact ✉ info@dgmenergy.com

T.S.A. S.R.L.

Phone (+39)039-9217296
Contact ✉ info@tsasrl.net



Netherlands

SMC Pneumatics B.V.

Address De Ruyterkade 120 1011 AB Amsterdam, the Netherlands
Phone +31-20-531 88 88
Fax +31-20-531 88 80
Contact **Kees van Kampen** ✉ Chillersupport@smcpneumatics.nl
Jeroen Slot
URL <http://www.smcpneumatics.nl>



Chiller Repair Center



Technology Center Eindhoven

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
The Netherlands	●	●	●	●	● (Partner company)	●

●: Possible —: Not possible



Russia

SMC Pneumatik LLC.

Address	Business center, building 3, 15 Kondratjevskij prospect, St. Petersburg, Russia, 195197
Phone	+7-(812) 718-5445
Fax	+7-(812) 718-5449
Contact	✉ support@smcru.com
URL	http://www.smc-pneumatik.ru

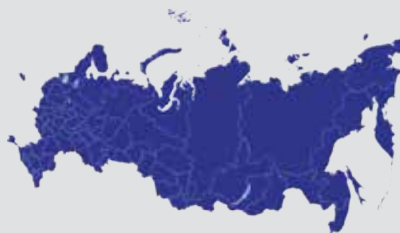
Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
Russia	●	—	●	●	—	●

●: Possible —: Not possible

Partner company

- We have partners in most big cities in Russia.
- We provide only basic support to our partners since we cannot solve problems with refrigerant circuit ourselves.
- When customer requires repair we can always find our partner for chiller support as close as possible to chiller location.
- Our major partners are:
 - ArcticaService (Moscow)
 - PiterHolod (Saint-Petersburg)
 - TechnoHolod (Ekaterinburg)





Test room & Laboratory

Spain/Portugal

SMC España S.A.

Address Zuazobidea 14, 01015 Vitoria, Spain
Phone +34-902-255 255
Fax +34-945-184 510
Contact Roberto Martínez de Lafuente ✉ rmartine@smc.smces.es
 José Ramón Pérez ✉ jperezbe@smc.smces.es
URL <http://www.smces.es>

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
Spain	●	●	●	●	○	●
Portugal	●	●	●	●	○	●

●: Possible —: Not possible ○: Partner repairs

Partner company

IPARFRÍO

- Industrial and commercial cooling service
- 4 Branches in Spain (North and Centre) ● 24h/365d



CRUPLA TÉCNICA FRIGORÍFICA

- Fluid refrigeration focused company ● Barcelona Area (North East)
- Extensive experience in refrigeration systems
- Certification and legalization of refrigeration installations



SUMINISTROS NEUMATICOS ISPA

- Murcia Area (SouthEast)
- SMC distributor (pneumatics, dryers, chillers)
- Repairs chillers and dryers



CALIZ BUADES MONZONIS ASOCIADOS, S.L. (CBM)

- Valencia area (East)
- Chiller repair centre for Valencia and East area



FRS (Fernando Rosario Sousa, Lda)

- Portugal area (1 location) ● Dryers and chillers distributor





Turkey

SMC Pnömatik A.Ş. - Halkalı Merkez

Address	Mahallesi, Basın Ekspres Yolu Capital Tower No:9 Kat:11 Kucukcekmece-Istanbul.
Phone	+9(0) 212 489 04 40
Fax	+9(0) 212 489 04 37
Contact	GSM: +9(0) 542 352 12 82 (Chiller Hot line) ✉ teknikdestek@smcpnomatik.com.tr
URL	http://www.smcpnomatik.com.tr

Introduction of technical support system

- Chiller installation and commissioning
- On-site/off site diagnose
- Ready stock support of chiller and spare parts
- Sample (loan, trial) chiller units
- Hands on training for chillers
- Demo Van truck with chillers for demonstration

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
Turkey	●	●	●	●	—	—

●: Possible —: Not possible





United Kingdom

SMC Pneumatics (U.K.) Ltd.

Address | Vincent Avenue, Crownhill, Milton Keynes, Buckinghamshire MK8 0AN, United Kingdom

Phone | +44-0845-121-5122

Fax | +44-01908 555064

Contact | **Chiller Support**  chillersupport@smcpneumatics.co.uk
Sales Engineering Group  technical@smcpneumatics.co.uk

URL | <http://www.smcpneumatics.co.uk>



Production and logistics facility



Chiller repair and test facility

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part exchange	Refrigeration circuit repair	Partner company
UK	●	●	●	●	●	●

●: Possible —: Not possible

Partner company



Daikin Applied Service

- Fully skilled HVAC services team
- National coverage
- 24/7 maintenance support
- Trained and supported by SMC UK

Daikin Applied Service – Southern office

Address | 40-41 Questor Estate Pearsons Way Darford Kent, DA1 1JN

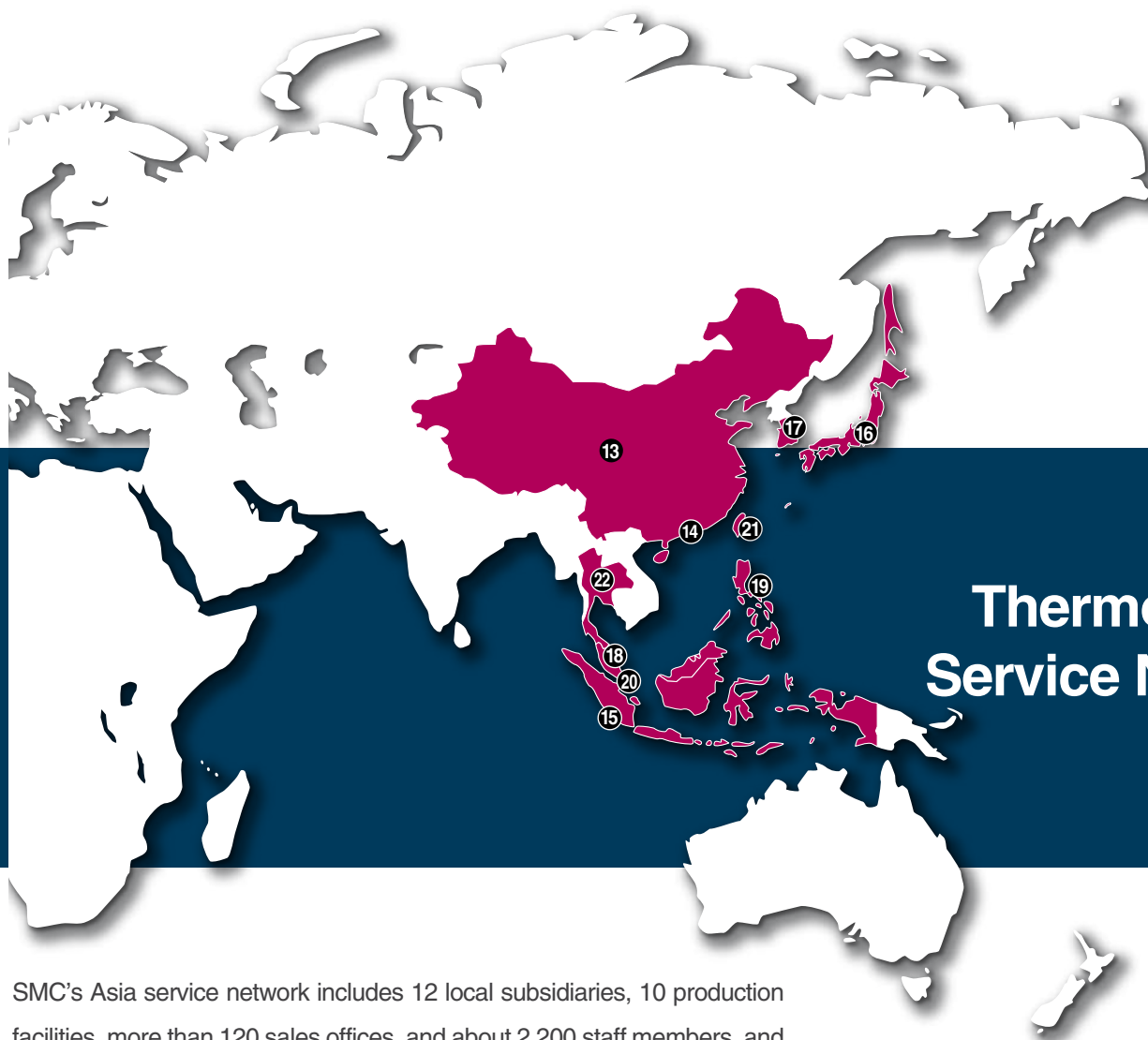
Daikin Applied Service – Midlands office

Address | Radclyffe House 66-68 Hagley Road Birmingham, B16 8PF

Daikin Applied Service – Northern Office

Address | Bassington Lane Industrial Estate Cramlington Northumberland NE23 8AF















SMC's Thermo-chiller Service Network in **Asia**

SMC's Asia service network includes 12 local subsidiaries, 10 production facilities, more than 120 sales offices, and about 2,200 staff members, and covers 25 countries and regions including ASEAN countries, Asian NIES, Australia and New Zealand, and 2 of 4 BRIC countries—India and China. Support for countries such as Indonesia, Israel, and Saudi Arabia are taken care of by major local distributors that work closely with SMC Japan. SMC established a reliable support system for users operating in Asia/Oceania.

INDEX

 ⑬China SMC (China) Co., Ltd. Page 17 SMC Pneumatics (Guangzhou) Ltd. ... Page 17	 ⑱Malaysia SMC Pneumatics (S.E.A.) Sdn. Bhd. ... Page 20
 ⑭Hong Kong SMC Pneumatics (Hong Kong) Ltd. ... Page 18	 ⑲Philippines Shoketsu SMC Corporation ... Page 21
 ⑮Indonesia PT. SMC Pneumatics Indonesia ... Page 18	 ⑳Singapore SMC Pneumatics (S.E.A.) Pte. Ltd. Page 21
 ⑯Japan SMC Corporation ... Page 19	 ㉑Taiwan SMC Pneumatics (Taiwan) Co., Ltd. ... Page 22
 ⑰Korea SMC Pneumatics Korea Co., Ltd. Page 19	 ㉒Thailand SMC (Thailand) Ltd. Page 22



Beijing Chiller Support Center



Shanghai Chiller Support Center

China <Beijing and Shanghai Area>

SMC (China) Co., Ltd.

Address	A2, XingSheng Street, BDA, Beijing, 100176 P.R. China		
Phone	+86-(010) 67885566		
Fax	+86-(010) 67881837		
Contact	Wubing		wubing@smc.com.cn
	Chentong		chentong@smc.com.cn
	Weizheng		weizheng@smc.com.cn
URL	http://www.smc.com.cn		

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Beijing	●	●	●	●	●	●
Shanghai	●	●	●	●	●	●

●: Available —: Not available

China <Guangzhou Area>

SMC Pneumatics (Guangzhou) Ltd.

Address	2, Dongming Road 3, Science Park Guangzhou Hi-Tech Industrial Development Zone, Guangzhou, P.R. China					
Phone	+86-(020) 28397668					
Fax	+86-(020) 28397669					
Contact	Chen Peien	✉ technicalsupport@smcgz.com.cn				
	URL	http://www.smcgz.com.cn				

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Guangzhou	●	●	●	●	●	—

●: Available —: Not available





Hong Kong

SMC Pneumatics (Hong Kong) Ltd.

Address 29/F, Clifford Centre, 778-784 Cheung Sha Wan Road, Kowloon, Hong Kong, China

Phone +852-2744-0121

Fax +852-2785-1314

Contact Peter Chow ✉ smchk@smchk.com.hk

URL <http://www.smchk.com.hk>

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Hong Kong	●	●	●	●	●	—

●: Available —: Not available



Indonesia

PT. SMC Pneumatics Indonesia

Address EJIP Industrial Park Plot 6J-1 Cikarang Selatan – Bekasi 17550 Indonesia

Phone +62-(0) 21897-1123

Fax +62-(0) 21897-0517

Contact Iwan Kurniawan ✉ iwan.k@smcid.co.id

URL <http://www.smcid.co.id>

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Indonesia	●	—	●	● Partner company	● Partner company	●

●: Available —: Not available



Japan

SMC Corporation

Address Akihabara UDX 15F, 4-14-1, Sotokanda, Chiyoda-ku, Tokyo, Japan
Phone +81-(03) 5207-8271
Fax +81-(03) 5298-5361
Contact Kensuke Negoro ✉ negoro.kensuke@smcjpn.co.jp
 Masakazu Mitani ✉ mitani@smcjpn.co.jp
 Jin Ichinose ✉ ichinose@smcjpn.co.jp
URL <http://www.smcworld.com>

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Japan	●	●	●	●	●	●

●: Available —: Not available



Japan Technical Center



Yamatsuri Factory

Korea

SMC Pneumatics Korea Co., Ltd.

Address 18-3 Yeouido-dong, Scout B/D 8F, Yeongdeungpo-gu, Seoul, 150-914, Korea
Phone +82-(02) 3219-0700
Fax +82-(02) 3219-0702
Contact Eom Ick Han ✉ chiller@smckorea.co.kr
URL <http://www.smckorea.co.kr>

Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Korea	●	—	●	● Partner company	● Partner company	●

●: Available —: Not available





Malaysia

SMC Pneumatics (S.E.A.) Sdn. Bhd.

Address Lot 36, Jalan Delima 1/1, Subang Hi-Tech Industrial Park, Batu Tiga, 47500 Subang Jaya, Selangor, Malaysia

Phone +60-(03) 56350590

Fax +60-(03) 56350602

Contact Sales sales@smcmy.com.my
Eddie Tee Choon Chin eddietee-pg@smcmy.com.my

URL <http://www.smcmy.com.my>

Introduction of technical support system

- Local engineering team to support on chiller installation and commissioning
- Local engineering team to support on site or off site trouble shooting of chiller
- Ready stock of HRS chiller spare parts in Malaysia HQ main store
- Chiller Basic Knowledge and Basic Periodical Maintenance Knowledge Training by engineering department
- HRS Chiller trial unit program for customer

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Malaysia	●	—	●	●	—	●

●: Available —: Not available

Partner company



For Central Region and Southern Region

HI-TECH VACUUM SERVICES (M) SDN BHD (571407-M)

Address No. 52, Jalan Industri USJ 1/1, Taman Perindustrian USJ 1, 47600 Subang Jaya, Selangor, Malaysia.

Phone +60-(0)3 8024 8140, 8024 2097, 8023 3858 (Japanese Speaker)

Fax +60-(0)3 8024 2143, 8024 7026

URL www.htvsm.com htvvacuum@htvsm.com

Service Scope Off site troubleshooting, Periodical maintenance service, Repair & replace of parts

Service Hour Monday to Friday, 9 am to 5 pm

Contact NG KS +6012-3882262 nks@htvsm.com



For Northern Region

United BC Team Sdn Bhd

Address No. 12, Jalan Kedidi 2, Sungai Ara, 11900, Penang, Malaysia

Phone +604 642 1680

Fax +604 641 1680

URL www.ubct.com.my/ info@ubct.com.my

Technical Support SMC Japan Chiller Service Partner, Naigai Tec Japan (URL: www.naigaitec.co.jp)

Service Scope Periodical maintenance service, Repair & replace of parts.

Service Hour Monday to Friday, 9 am to 5 pm

Contact BC Tan +6012-438 1680 bctan@ubct.com.my



Philippines

Shoketsu SMC Corporation

Address	Building 7, Don Mariano Lim Industrial Complex, Alabang-Zapote Road, Almanza, Las Piñas City, Philippines 1740		
Phone	+63-(02) 809-0565		
Fax	+63-(02) 809-0586		
Contact	Dennet Lino	✉	dennet.lino@shoketsu-smc.com.ph
	Reano Lopez	✉	rey.lopez@shoketsu-smc.com.ph
URL	http://www.shoketsu-smc.com.ph		

Introduction of technical support system

- Total employee: 50
- Engineering & Technical Staff: 7


Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Philippines	●	—	●	●	—	—

●: Available —: Not available



Singapore

SMC Pneumatics (S.E.A.) Pte. Ltd. (Sales subsidiary)

Address	33, Tuas Avenue 8, Singapore 639251		
Phone	+65-6861-0888		
Fax	+65-6861-1889		
Contact	Chiller service		service@smcsing.com.sg
URL	http://www.smcsing.com.sg		

Introduction of technical support system

- Chiller installation and commissioning
- Ready stock support of chiller and spare parts
- Technical inquiry help line: 65-6854 9153
- On-site/Off-site diagnose and repair
- Complimentary chiller trial unit evaluation

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Singapore	●	●	●	●	— engage third party servicing company	—

●: Available —: Not available

Partner company

Compitek Corporation Pte Ltd

Address | 4 Changi North Street 1 Hermes-Epitem Centre, Singapore 498816

Switer Engineering (FE) Pte Ltd

Address | 1003 Toa Payoh Industrial Park #06-1519, Singapore 319075
Phone | 65-6256 2900





Crest Technology Pte Ltd

Address | 2 Loyang Lane #02-02, Singapore 508913
Phone | 65-6546 4811



Taiwan

SMC Pneumatics (Taiwan) Co., Ltd.

Address	No.9, Ningsia E. 4th St., Situn District, Taichong City, Taiwan	
Phone	+886-(04) 2315-0851	
Fax	+886-(04) 2315-7163	
Contact	Hsinchu: C.L.Chang	 c.l.chang@smc.com.tw
	P.C.Tsai	 p.c.tsai@smc.com.tw
	Taichung: C.Y.Luo	 c.y.luo@smc.com.tw
	Y.C.Chen	 y.c.chen@smc.com.tw
URL	http://www.smc.com.tw	





Introduction of technical support system

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Taiwan	●	●	●	●	●	—

●: Available —: Not available

Thailand

SMC (Thailand) Ltd.

Address	134/6 Moo 5, Tiwanon Road, Bangkadi Amphur, Muang, Patumthani 12000, Thailand		
Phone	+66-2019-5656		
Fax	+66-2501-2937		
Contact	Sukhom		sal-sukhom.k@mail.smcthai.co.th
	Krisada		sal-krisada.c@mail.smcthai.co.th
URL	http://www.smcthai.co.th		

Introduction of technical support system

Service Center

1. Lamphun, Northern of Thailand
2. Nakhon Ratchasima, North-Eastern of Thailand
3. Pathum Thani, (Head Office) Central of Thailand

Region	Sales engineer	Chiller repair room	Product & part provide	Maintenance		
				Part replacement	Refrigeration circuit repair	Partner company
Thailand	●	●	●	●	●	●

●: Available —: Not available



Thermo-chiller Support Guide



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International inquiries: www.smcworld.com



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